





Iford Repair Café House Rules- sewing, zips & jewellery repairs


 **All items must be booked in with the sewing reception volunteer – (a) machine/hand sewing, (b) zips, (c) jewellery. We may be able to help with more than one, depending on how busy we are and the type of repairs.**


 **Repairs come first.** Small alterations of 5-10 minutes (like taking up a hem) may be possible if we have time and it's not too busy.


 **Our volunteers choose the jobs that best suit their skills.** Some volunteers are quicker, others more detailed — we'll match your job to the right person.

 **One session = one fair share.** If your repair takes a long time (over 20 mins), we may not be able to take on additional sewing jobs for you in that session. If your repair is quick, we may be able to do more repairs for you.


We encourage you to have a go yourself! Volunteers are happy to support where possible — it's part of the fun!

 **Please be respectful.** This is a community project run by volunteers — we're here to help, not provide a professional tailoring service.

 **Items must be clean.** For hygiene reasons, we can only work on clean clothing and accessories.

 **Sometimes we'll ask you to bring something next time.** If your repair needs a specific zip, elastic, button, or other part, and we don't have it, we'll ask you to bring it with you another time. We're not able to keep spares.

 **Thank you for understanding that we may not be able to do every job,** but we will always try our best to help.

 **Disclaimer: Our volunteers offer help in good faith, but we cannot guarantee the outcome of any repair or alteration.** In rare cases, attempts to repair or modify clothing or jewellery could unintentionally cause further damage. By choosing to take part, you accept this risk. Iford Repair Café and its volunteers cannot be held responsible for damage, loss, or dissatisfaction with the results. May 2026